

Employment Reference

for Eric Marchon
born on 15 April, 1968
from Vuisternens-en-Ogoz

We confirm that Mr **Eric Marchon** worked as an ICT Engineer from 1 July 2004 until 30 April 2006 for Swisscom Innovations in the Skill Area Information Technology & Applications. Swisscom Innovations develops new services and business opportunities for the Swisscom Group based on new technologies.

Mr. Marchon was responsible for the following main tasks:

Project "Blaulicht":

- Definition of the VoIP requirements (max. Delay – Jitter – Packet loss) in the case of emergency networks (incl. the requirements for a reliability environment)

Project VPN-RAS (Platform for new services):


- Integration, configuration & tests for:
 - Cisco routers as CPE on ADSL & SDSL connection (VPN & DMZ parts)
 - Nortel Service Edge Router (Shasta 5000) for new designs of the operational platform
 - customers of the test network
- Analyze & summarize the RFI/RFQ for the choice of the CPE
- Submit & follow up projects with engineer's school of Fribourg (EIA-FR) to improve the product
- Support 2nd & 3rd level for all services of the VPN platform based on the first test bed:
 - CPE & Shasta
 - DHCP & DNS services
 - Radius Authentication & Firewall
- Development of a software module (Perl) for automatic configuration of the CPE
- Planning, organization and support of the migration of the clients towards the operational platform

Mr. Marchon, consequently has acquired a sound technical knowledge and showed a good grasp of understanding problems and ability for seeking solutions. We found Mr. Marchon to be a very committed colleague with a flexible and solution oriented mind and ready to take up new challenges. He carried out the tasks assigned to him efficiently and to our full satisfaction.

He has a warm personality which makes it a pleasure to work with him. His attitude towards his superiors and colleagues was always friendly and his open manner made him popular with superiors and colleagues.

Mr. Marchon is leaving our unit on his own wish to take over a new responsibility as a System Engineer at Swisscom Solutions. We deeply regret his departure, thank him for all the work he carried out and wish him all the best in his professional career as well as in his private life.

Swisscom Innovations


Andreas Dürsteler
Head of IT & Applications

Bern, 30 April 2006


Michel Aebischer
Human Resources Specialist